Chad McCrea 2178 25th Ave San Francisco CA 94116

Jun 18th 2019

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Please keep broadband telecom competitive. I have been a consumer of broadband internet for as long as its existed, and have never been a satisfied customer until a small company in Northern California, Sonic, became my ISP. Having tried offerings from Comcast, Verizon, and ATT, I have suffered from poor quality with no recourse to take my business to a true competitor. Sonic was the first ISP to deliver true fiber service to my home, which has been a transformative experience. This allowed me to save money by cutting the cable cord, so to speak. Many areas have access to just two ISPs, and consumers are left with choosing from two bad options. Small companies have to deliver a superior product to compete, and this is what drives true innovation and better service.

Now I am moving to a different area with a choice between Verizon and Comcast, and they offer essentially the same access package pricing with no true innovation. How do you allow Verizon to market their service as fiber is beyond me- I watched the installation and its just the same old tech at higher prices. Plus, neighborhood congestion at peak hours is improved with more ISPs.

Keep broadband competition!

Chad McCrea